

FEMA Disaster Recovery Center in Arroyo Closing but Help Still Available

Release Date: March 21, 2018

GUAYNABO, Puerto Rico – The disaster recovery center in Arroyo will cease operations at noon on Thursday, March 22.

Location: Teatro Renacimiento Calle Morse Intersección #7 Calle Arizona Arroyo, PR 00714

Closing: 12:00p.m., Thursday, March 22

Disaster recovery centers are operated jointly by the government of Puerto Rico and FEMA. Many of the same services at disaster recovery centers are also available by calling the FEMA helpline. After the center closes, disaster survivors whose homes or businesses were affected by hurricanes Irma and Maria can still register for assistance, get updates about applications, learn about the appeals process or check the status of their claim the following ways:

- Log into their account at DisasterAssistance.gov
- Call the FEMA Helpline at [800-621-FEMA](tel:800-621-FEMA) (3362). Persons who are deaf, hard of hearing or have a speech disability and use a TTY may call [800-462-7585](tel:800-462-7585). Toll-free numbers are open daily from 7 a.m. to 11 p.m.

Survivors can visit any disaster recovery center. To find the closest center, call the FEMA helpline or visit FEMA.gov/DRC.

Recovery officials encourage Irma and Maria survivors who registered for disaster assistance with FEMA to stay in touch. If survivors change addresses or phone numbers they should contact FEMA to update their information. Missing or erroneous information could result in delays in receiving assistance.

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Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status. If you or someone you know has been discriminated against, call FEMA toll-free at 800-621-FEMA (3362) (voice, 711/VRS - Video Relay Service.) Multilingual operators are available. (Press 2 for Spanish). TTY call 800 -462-7585.

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